

ACT! by Sage 2010 System Requirements

Important Note: All minimum system requirements are based on a single-user environment (one computer accessing a local database). In a shared environment, ACT! by Sage is designed to work with up to 10 users and ACT! by Sage Premium and ACT! by Sage Corporate Edition are designed to work with more than 10 users. Recommended server system requirements are for environments of more than one user. Customer registration and activation are required to use ACT! by Sage. Your system must meet the minimum requirements to be eligible for technical support.

ACT! by Sage 2010 Minimum System Requirements	
System Requirements	<ul style="list-style-type: none"> - 1 GB available hard disk space - DVD drive - SVGA (800x600) or higher resolution monitor, recommended resolution is 1024x768 Processor speed for Windows® XP - 600 MHz Pentium® III processor (or equivalent) - 512 MB system memory (1 GB recommended) Processor speed for Windows Vista® - 1.8 GHz Pentium IV processor (or equivalent) - 1 GB system memory
Works With	<ul style="list-style-type: none"> - Microsoft® Outlook® XP, 2003, and 2007 (SP3 recommended for Outlook XP and 2003) - Microsoft Outlook Express 6.0 SP2¹ - Lotus Notes® 6.5, 7.0.2, and 8.0 - Eudora® 5.2 - Internet Mail SMTP/POP3 - Microsoft Office XP, 2003, and 2007 (SP3 recommended for Office XP and 2003 and SP2 recommended for Office 2007) - Microsoft Internet Explorer® 6.0 and 7.0² - Adobe Reader® 6.0, 7.0 - VMware® Workstation 5.x and 6.x; VMware Fusion, VMware Server 1.x, 2.x - Citrix® using Presentation Server 3.0, 4.0 or 4.5 - Parallels Desktop for Macintosh® 4.0, and Parallels Workstation 2.2 for Windows - Sun Virtual Box 2.x

Devices that Sync with ACT! by Sage 2010 Minimum System Requirements	
ACT! Link for Palm OS®	<ul style="list-style-type: none"> - Palm OS 3.5-5.4 - 33 MHz device processor - 8 MB system memory; 500 KB free plus 1 KB for each contact - Palm® HotSync® Manager 3.5-4.1.0 (4.1.0 recommended for -Windows XP, included with Palm Desktop 4.1.4e) and 7.0.2 (included with Palm Desktop 6.2)³
ACT! Link for Pocket PC	<ul style="list-style-type: none"> - Pocket PC 2000, 2002 and Phone Edition (Windows CE 3.0) - Windows Mobile® 2003 (Windows CE 4.0 and 4.20.0) - Windows Mobile 2005, 5.0 and 6.0 - 133 MHz device processor - 16 MB system memory; 500 KB free plus 1 KB for each contact - Microsoft ActiveSync® 3.5-4.5 (4.5 recommended for Windows XP) - Microsoft Windows Mobile Device Center 6.1

ACT! by Sage 2010 Operating System Compatibility Matrix		
Client	Windows® XP SP2 ⁴ (32-bit only)	<ul style="list-style-type: none"> - Home - Professional - Media Center 2004 - Media Center 2005
	Windows Server® 2003 SP2 (32-bit and 64-bit)	<ul style="list-style-type: none"> - Web Edition - Standard Edition - Enterprise Edition - Small Business Server
	Windows Vista® ⁵ SP1 (32-bit and 64-bit)	<ul style="list-style-type: none"> - Home Basic - Home Premium - Business - Enterprise

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		- Ultimate
	Windows Server 2008 ⁶ SP1 (32-bit and 64-bit)	- Web Edition - Standard Edition - Enterprise Edition
Database Server: Microsoft SQL Server® 2005 Express SP3	Windows XP SP2 (32-bit only)	- Home - Professional - Media Center 2004 - Media Center 2005
	Windows Server 2003 SP2 (32-bit and 64-bit)	- Web Edition - Standard Edition - Enterprise Edition - Small Business Server
	Windows Vista (32-bit and 64-bit)	- Home Basic - Home Premium - Business - Enterprise - Ultimate
	Windows Server 2008 SP1 (32-bit and 64-bit)	- Web Edition - Standard Edition - Enterprise Edition
ACT! Link for Palm OS	Windows XP SP2 (32-bit only)	- Home - Professional - Media Center 2004 - Media Center 2005
	Windows Vista SP1 (32-bit only ⁷)	- Home Basic - Home Premium - Business - Enterprise - Ultimate
ACT! Link for Pocket PC Requirements	Windows XP SP2 ⁸ (32-bit only)	- Home - Professional - Media Center 2004 - Media Center 2005
	Windows Vista ⁹ SP1 (32-bit and 64-bit)	- Home Basic - Home Premium - Business - Enterprise - Ultimate

1. Outlook Express is available on Windows XP and Windows Server 2003.

2. On 64-bit versions of Windows, Internet Explorer (32-bit) is recommended.

3. Palm HotSync Manager 7.0.2 is recommended for Windows Vista.

4. Windows XP Professional limits the number of concurrent network connections to 10 (Home Edition limits concurrent connections to 5).

5. Windows Vista limits the number of concurrent network connections to 10 (Home Basic and Home Premium Editions limit concurrent connections to 5).

6. "Core Server Installation" of Server 2008 is not supported.

7. Palm, Inc. does not support 64-bit or Windows Server versions of Windows.

8. Microsoft ActiveSync 4.5 is recommended for Windows XP platforms.

9. Microsoft Windows Mobile Device Center 6.1 is required for Windows Vista platforms.

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